



MICROSOFT<sup>®</sup>-BASED IP COMMUNICATIONS

## Mobile Office



MICROSOFT®-BASED IP COMMUNICATIONS

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## Interaction Mobile Office

*Interaction Mobile Office* is designed to provide speech-enabled mobile access to your office for users to access their voice or unified messaging mailbox quickly and easily along with speech directory for Customers to say the person or department they wish to transfer to through:

- Speech enabled TUI
- Companion to Auto Attendant
- Hands-free access to voice and email
- Retrieval and Use of Email, Voice Mail, & Fax
- Status (Presence) updates
- Access to personal company directory

## Main Features and Functions

### Email Functions (speak)

Play new message  
Play saved message  
Send message to  
Forward  
Skip/Next  
Delete  
Reply  
Repeat/Replay  
Save message

### Voicemail Functions (speak)

Play new voicemails  
Send message to  
Play saved voicemails  
Forward  
Skip/Next  
Delete

Replay/Repeat

Reply

Save message

**Fax Functions (speak)**

Play new faxes (envelope)

Play saved faxes (envelope)

Forward

Skip/Next

Delete

Replay/Repeat

Save message

**Status (Presence) Update (speak)**

Get your current status

Change your status

Set forward number

Access to pre-defined user statuses

**Directory (speak)**

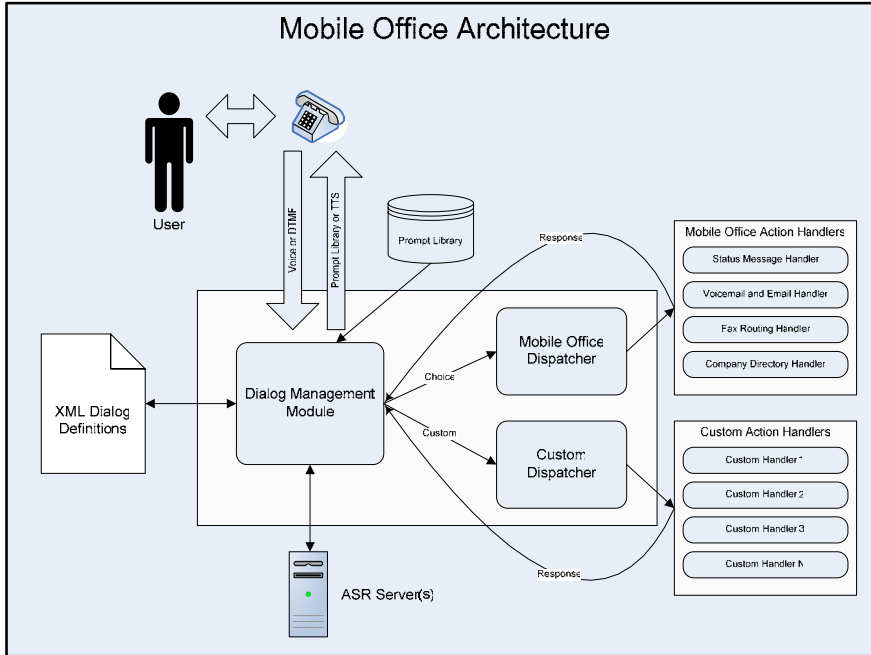
Access from mailbox for employee numbers for quick connect:

Mobile numbers

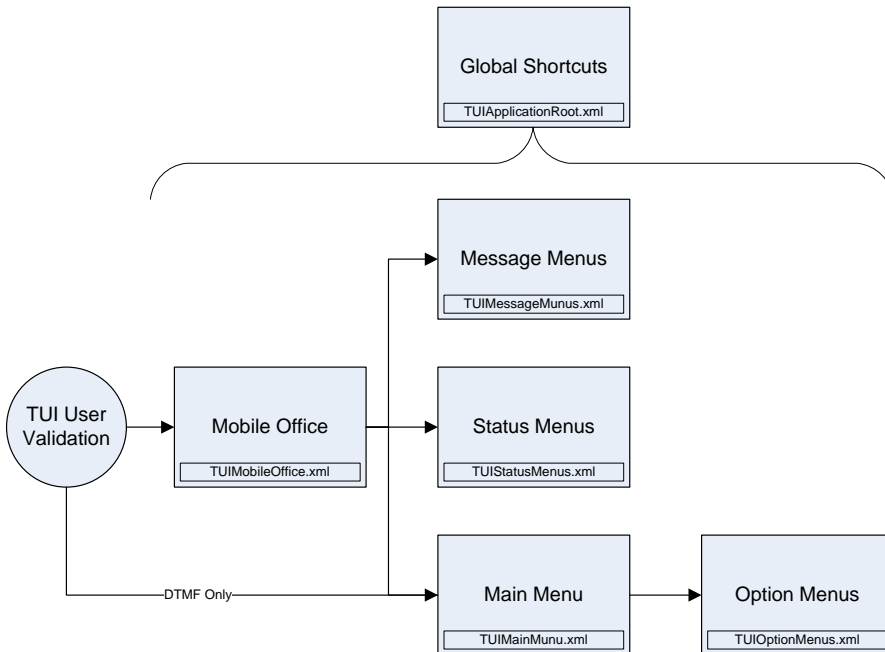
Home numbers

Office extension

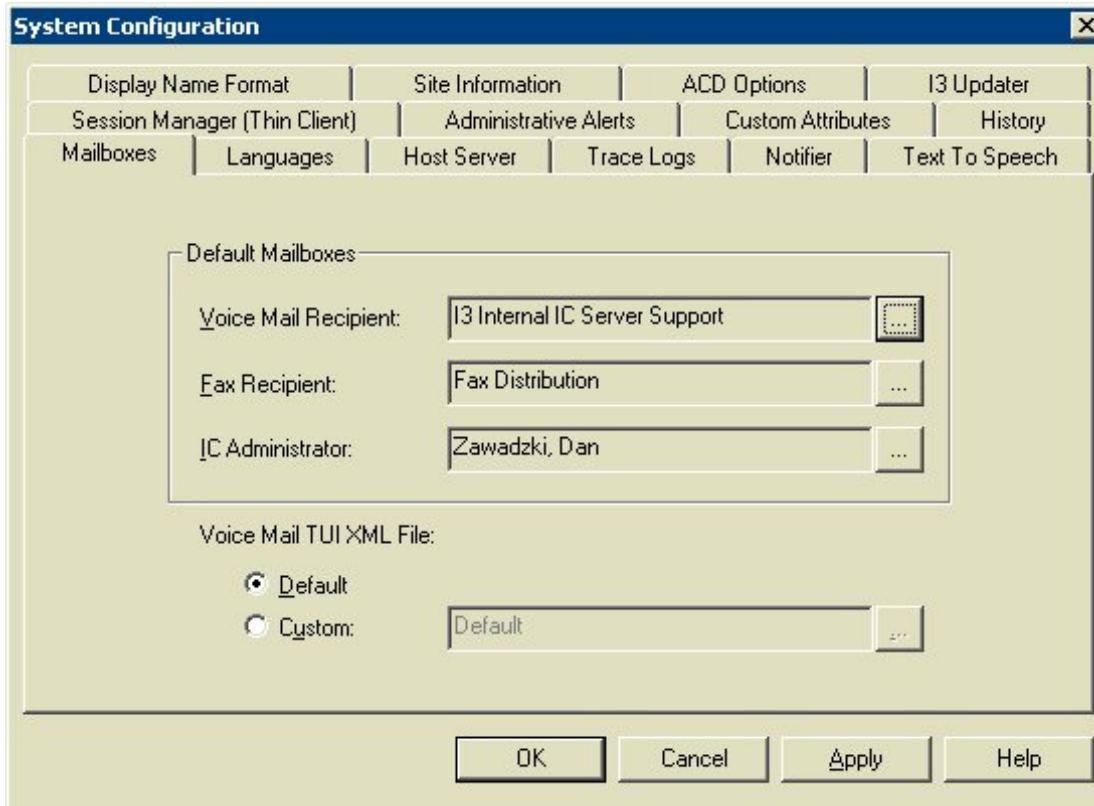
## Architecture of System



## XML Dialogue



## Loading XML



## Implementing Mobile Office

- Implementation Planning Questions
  - How many Users?
  - How many simultaneous Users?
  - Other speech port usage?
  - Is the current TUI customized?
  - Does the customer have a corporate voice personality?
- Licensing
  - Feature License
  - User Licenses
  - Speech-Port Licenses