



IP Telephony

Contact Centers

Mobility

Services

FACT SHEET

Installation and Configuration Tools

Overview

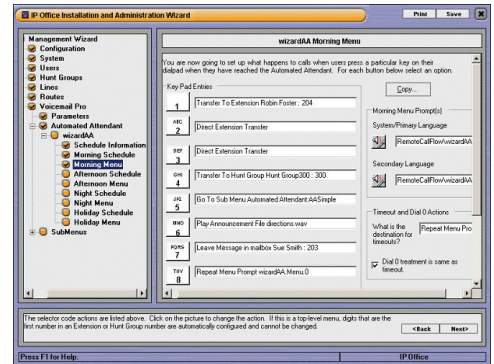
Avaya backs IP Office with a comprehensive set of installation and configuration tools designed to save BusinessPartners time and eliminate reworks—helping to lower the cost of installation. These tools are not only provided free of charge with every IP Office system, but are also available on the Jump Start Installation Toolkit CD (Part # BP2474-1).*

Capabilities

- **Installation and Administration Wizard**—Used for setting up IP Office in either key or PBX modes. Also supports the configuration of the Embedded and VoiceMail Pro voicemail platforms. The graphical interface allows the installer to easily assign functions to individual buttons, including lines, coverage and bridge appearances. It also supports: error checking, offline work, user templates, station labels, importing system settings, remote/home-worker setup
- **Small Office Edition Wizard**—The Small Office Edition Wizard is intended specifically for the setup of the Small Office Edition in standalone sites. If the Small Office Edition is part of a multi-site network, use the Installation and Administration Wizard.
- **Moves, Adds and Changes Wizard**—The Moves, Adds and Changes Wizard is used to make changes to the setup of Users, Hunt Groups and System Speed Dials and can be used as a maintainer or end user tool where use of the more complex management tools are not appropriate. This wizard reduces the risk of unintentional system changes while offering an intuitive and simple interface. Can be used by customers.

Benefits

- Shorter installations
- Less time spent on configurations
- Fewer mistakes
- Greater customer satisfaction



Avaya Advantage

Jump Start Installation and Configuration Tools are available free of charge.

Installation and Configuration Tools	How It is Used
IP Office—Small Office Edition Wizard	For simplifying the installation of Small Office Edition in single site/stand-alone configurations.
IP Office Installation and Administration Wizard	For the entire range of IP Office systems, as well as VoiceMail Pro and two-tier auto attendants. Use this wizard for configuring Small Office Edition in multi-site networks.
Moves, Adds and Changes Wizard	A simple and intuitive interface for handling the most common system administration tasks (i.e., adding/changing extensions, hunt groups and system speed dials). (NOTE: For use by BusinessPartners and customers.)
Installation Worksheet	For BusinessPartners to estimate the likely duration of an installation and generate quotes.
Pre-Installation Checklist	Use with customers to gather information that will make installations faster and more accurate.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

COMMUNICATIONS
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